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TO WHOM IT MAY CONCERN

Regarding rebuilding or mechanism of
Steinway Concert Grand Piano # 318 belonging to Glenn Gould Ltd.
Only the manufacturer has the capability of rebuilding this
mechanism to factory specifications. Due to the very
critical nature of the artist's usage of the piano, it is
imperative that this work be undertaken by Steinway
factory technicians where the piano was manufactured,
using Steinway replacement parts.
There is no Steinway repair shop in Canada having
this expertise.

C. Verne Edquist
Piano Tuner Technician

cc to Glenn Gould Ltd.